

## Rod Bachman

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**From:** Matthew Van Sant [Matt.VanSant@clermontchamber.com]  
**Sent:** Wednesday, December 13, 2006 7:58 AM  
**To:** Rod E. Bachman (E-mail)  
**Subject:** Congratulations for winning the Chamber "Customer Focus Award"

Rod:

Congratulations for winning the Chamber "Customer Focus Award". This award recognizes an organization that has implemented policies that demonstrate a commitment to customers by showing extreme attention to detail and follow up.

As a customer of Bachman's, we know first hand the benefit of working with your firm.

Congratulations to you and your team.

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### *Matt Van Sant*

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